

Physical Plant Turnaround Plan

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Business Case	The need for strategic and sustainable Physical Plant Operations has been identified as a high priority for Southwest Tennessee Community College (STCC). The implementation of this charter targets current service area challenges to provide an overall strategy for the future of Physical Plant Operations at STCC. The processes implemented will sustain and advance the colleges Physical Plant operations through the duration of the college's Focus 2020 Strategic Plan and beyond.	
	This Project will address the effective "revitalization" of Physical Plant	
	Operations by addressing though not limited to the functions identified	
	below:	
	a) Appropriate Levels of Qualified Staffing	
	b) Employee Performancec) Safety and Compliance	
	d) Sufficient Resources (Funding)	
Mission	The mission is to connect People \rightarrow Services \rightarrow Workflow while addressing	
	program deficits and establishing short/long term strategies in order to	
	provide resources and facilities that support the mission of the college, the	
	student's need for degree attainment, faculty's missions to foster learning,	
	and staff's charge to carry out the daily operations of the college.	
Objectives	The project will address and implement corrective measures for Physical Plant Operations while establishing consistent and sustainable business processes to ensure that the college's physical facilities are both sustainable and able to meet the needs of faculty, students, and staff at STCC.	
	This project will include the following:	
	a) Establish a Fully Staffed and Qualified Physical Plant Department by	
	Restructuring the Staffing Model.	
	b) Implement Corrective Actions/Measures Identified as Critical Needs	
	for Stakeholders of the College as Related to Physical Plant	
	Operations.	
	c) Implement a Sustainable Strategy for Physical Plant to Include	
	Though not Limited to:	
	Review/Revise Processes and Policies to Improve the	
	Efficiency and Effectiveness of Physical Plant Operations.	
	Create Preventative and Deferred Maintenance Programs. Create an Emergency Despense Plan in Conjunction with	
	 Create an Emergency Response Plan in Conjunction with Campus Safety. 	
	 Improved Methods and Channels of Communication. 	
	 Develop a Proactive Approach to Safety Awareness through 	
	Ongoing and Continual Training.	



•	Open Collaborative Dialog with Faculty and Students on Key Decisions that Affect the Student Experience (Collaborative Spaces, Modernization, Safety, and Design). Advancement and Sustainability of Staff through Cross Training.
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